Return Merchandise Authorization

RMA No._____ Today's Date:_____

Customer Name		Contact Name	
Address（ZIP）			
E-Mail:		Phone	

Anchor & TAG			
Model Name	S/N No.	Phenomena of Problem	Remark

Situation	1. Environment Temperature: 2. Connected to ground (Yes or No): 3. Distance from another communicated device: 4. The anchor's altitude is m; the used Ethernet cables is m; The antenna is from Woxu or Not. (Yes or No.) If no, please write the antenna's gain and type(Directional or Omi) 5. Others (Please describe)
Phenomena of Problem	(a) No. Power. (b) Ethernet port (LAN) doesn't work. (c)Small Range. (e)Slow transfer. (f) Others

NOTES:

1 Lifetime Warranty.

2 Free warranty: 12 months after receipt of order goods, within this 12 months, inhuman damage, WOXU maintain or change.

After free 12 months, will charge the maintain fee, the maintenance cost is decided by actual raw materials and labor cost.

3 Freight: Customers will be responsible for the shipment fee from your location to WOXU, we will be in charge of the return freight.

4 DOA: if DOA is confirmed by both sides, WOXU will change the new one for customer.

Thanks for your supports.